

121503

17157 U.S. PTO

## UTILITY PATENT APPLICATION TRANSMITTAL

(Only for new nonprovisional applications under 37 CFR 1.53(b))

Attorney Docket No.: 4366-152

Inventors: Kevin Chan of Unit 3, Edward Street, Ryde, New South Wales 2112, Australia  
 Neil Hepworth of 2 Broughton Road, Unit 2, Artarmon, New South Wales 2064, Australia  
 Melanie L. Smith of 45 Nelson Street, Rozelle, New South Wales 2039, Australia

Express Mail Label No.: EL975239315US

Title: "CLIENT CUSTOMIZABLE INTERACTIVE VOICE RESPONSE SYSTEM"

MS Patent Application  
 Commissioner for Patents  
 P.O. Box 1450  
 Alexandria, VA 22313-1450

031354 U.S. PTO

10/736923

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Enclosed for filing with the above-identified utility patent application, please find the following:

1. ☒ Specification (Total Pages of Text, including Abstract and Claims: 49)
2. ☒ Drawing(s) (35 USC 113) (Total Sheets: 11) ☐ FORMAL ☒ INFORMAL
3. ☒ Declaration and Power of Attorney (Total Pages: 4) ☒ Signed ☐ Unsigned
4. ☒ Nonpublication Request under 35 U.S.C. 122(b)(2)(B)(i).
5. ☒ Assignment Papers (cover sheet & document(s))
6. ☒ Information Disclosure Statement (IDS/PTO-1449)
7. ☒ Copies of IDS Citations (Number of References: 3)
8. ☒ Return Postcard (MPEP 503) (should be specifically itemized)

## FEE CALCULATION:

	(COL. 1) NO. FILED			(COL. 2*) NO. EXTRA	SMALL ENTITY			LARGE ENTITY	
					RATE	FEE		RATE	FEE
BASIC FEE:						\$385.00	OR		\$770.00
TOTAL CLAIMS:	49	-	20	29	X \$9 =		OR	X \$18 =	\$522.00
INDEP. CLAIMS:	3	-	3	0	X \$43 =		OR	X \$86 =	\$0.00
MULTIPLE DEPENDENT CLAIMS					+ \$140 =		OR	+ \$280 =	\$0.00
*IF THE DIFFERENCE IN COL. 2 IS LESS THAN ZERO, ENTER "O" IN COL. 2.					TOTAL:				\$1,292.00

## OTHER INFORMATION:

1. ☒ The Commissioner is hereby authorized to debit any underpayments or credit any overpayment to **Avaya Inc.** Deposit Account No. 50-1602.
2. ☒ The Commissioner is hereby authorized to charge all required fees for extensions of time under §1.17 to **Avaya Inc.** Deposit Account No. 50-1602.
3. ☒ Correspondence Address:

Douglas W. Swartz

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12/18/2003 KBETEM01 00000019 501602 863-9700

Sale Ref: 00000064 DAW: 501602 10736923

01 FC-1001 770.00 DA

02 FC-1202 522.00 DA

4. [X] Telephone calls should be made to undersigned at (303) 863-9700.

Respectfully Submitted,

SHERIDAN ROSS P.C.

Douglas W. Swartz

Douglas W. Swartz  
Registration No. 37,739  
Attorney for Applicants

Date: Dec. 15, 2003

Avaya Inc.  
211 Mount Airy Road  
Basking Ridge, NJ 07920

"EXPRESS MAIL" MAILING LABEL NUMBER: EL975239315US  
DATE OF DEPOSIT: 12/15/03

I HEREBY CERTIFY THAT THIS CORRESPONDENCE IS BEING  
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UNDER 37 C.F.R. 1.10 ON THE DATE INDICATED ABOVE AND  
IS ADDRESSED TO THE COMMISSIONER FOR PATENTS, P.O.  
BOX 1450, ALEXANDRIA, VA 22313-1450.

TYPED OR PRINTED NAME: Amy S. Duarte

SIGNATURE: Amy S. Duarte

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re the Application of:

CHAN et al.

Serial No.: Not Yet Assigned

Filed: Herewith

Atty. File No.: 4366-152

For: "CLIENT CUSTOMIZABLE  
INTERACTIVE VOICE RESPONSE  
SYSTEM"

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

) Group Art Unit:

)

) Examiner:

)

REQUEST FOR NON-PUBLICATION AND  
CERTIFICATION UNDER 35 U.S.C.  
122(b)(2)(B)(i)

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DATE OF DEPOSIT: 12/15/03

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1450, ALEXANDRIA, VA 22313-1450.

TYPED OR PRINTED NAME: Amy S. Duarte

SIGNATURE: 

I hereby certify that the invention disclosed in the attached application **has not and will not** be the subject of an application filed in another country, or under a multilateral agreement, that requires publication at eighteen months after filing. I hereby request that the attached application not be published under 35 U.S.C.122(b).

*Applicant understands that this request must be signed in compliance with 37 C.F.R. 1.33(b) and submitted with the application upon filing. Applicant also understands that they may rescind this nonpublication request at any time. If Applicant rescinds a request that an application not be published under U.S.C. 122(b), the application will be scheduled for publication at eighteen months from the earliest claimed filing date for which a benefit is claimed. If Applicant subsequently files an application directed to the invention disclosed in the attached application in another country, or under a multilateral international agreement, that requires publication of applications eighteen months after filing, the Applicant understands that they must notify the U.S. Patent Office of such filing within forty-five (45) days after the date of the filing of such foreign or international application. Failure to do so will result in abandonment of this application (35 U.S.C. 122(b)(2)(B)(iii)).*

Respectfully submitted,

SHERIDAN ROSS P.C.

By: 

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Denver, Colorado 80202-5141  
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Date: Dec. 15, 2003